**RESUME FOR WINDOWS**

1. Desktop support

* Hypervisor setup
* Install and configure a NOS on a hosted hypervisor
* Increase the performance of a windows system
* Provisioned a windows system
* OS recovery
* Delete obsolete applications and junk files
* Run windows troubleshooting tools to find and repair OS file system
* Install, update and run antimalware software
* Install new applications for new user
* Install new printers for new user
* Create an account or new profile for new user
* Application deployment
* Experience with system hardware component

1. Networking experience

* Configure a NOS for a remote access or can open the RDP of a NOS
* File and print sharing
* Network printer setup
* Print server setup
* Troubleshoot and fix network related issues
* TCP/IP troubleshooting tools
* Knowledge of the OSI models

1. Windows domain administration

* Build and configure a windows domain
* Setup active directory
* Set up DNS
* Join a NOS to a domain
* Install and configure windows server 2008 and 2019
* EC2 instance setup for windows server 2019

1. Reset forgotten password on a windows system or on a windows NOS
2. Disk management in NOS
3. Windows group policy setup
4. Security management (access control management)

**MULTITAKING**

1. **UNIX/LINUX**

* Build a Unix and Linux servers
* Connecting severs to the network with an assigned configuration
* Creating, deleting and modifying user accounts
* Creating, deleting and modifying groups
* Creating files and directories
* Knowledge of using WINSCP and SCP to transfer files securely
* Execute commands that are not in the root path
* Knowledge of the UNIX/LINUX run levels
* Permission attribute
* Role based access
* Disk management and package management